

Project Manager

Reports to: VP of Professional Services

Position Summary

Complete responsibility for managing large enterprise software implementations across multiple functional areas in healthcare and healthcare-related organizations. This is a significant customer-facing role that requires excellence in customer service, communication, and detail management. This position requires the ability to manage a diverse team to complete complex projects on-time, on-budget, and on-target while ensuring compliance to a well-defined SOW.

Position Functions

- Manage complex enterprise software implementations from beginning through completion to profitably achieve customer's desired business results
- Establish and execute effective communication strategies with internal personnel and customer teams
- Hold customers accountable for completing tasks on time
- Prevent scope creep
- Provide strategic project leadership
- Direct third-party services providers
- Ensure that all project milestones are approved by client according to timeframes established in SOW

Minimum Qualifications

- BS Degree in Information Technology, Computer Science, Mathematics, Engineering or equivalent
- Minimum eight years leadership experience in project management or business analysis or related environment
- PMP certification required
- Verifiable understanding of the principles and processes of software development and implementation
- Ability to have difficult discussions with customers in a manner that strengthens the customer relationship
- Ability to work remotely and to travel to customer site

Competencies/Skills

- The ability to get things done through diverse and geographically dispersed resources to meet deadlines and delivery commitments
- Clear and succinct written and verbal communication
- The ability to sustain high levels of energy in challenging circumstances

What's In It For You?

CH Mack is working in one of the hottest growing areas – health care management systems. In this position, you will be working on designing applications and building a brand new product. As winner of the Cincinnati Business Courier's 2009 Fast 55 Award, we are continuing to grow and invest in new technology. You will work in a fast-paced and collaborative team environment with great people and be an integral part of an agile team, setting the tone for our future growth at CH Mack.

Please, principals only - no recruiters.

To apply for this position or for additional information, please forward your resume to DJackson@chmack.com.

Please indicate Yvonne sent you via the SWOH PMI website.